

**ANNUAL
REPORT**

2022 2023



CARMICHAEL
OUTREACH



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A YEAR IN REVIEW



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INTRODUCTORY

WHO ARE WE??

VISION:

TO SEE THE END OF POVERTY AND HOMELESSNESS IN OUR COMMUNITY.

MISSION:

TO FOSTER EMPOWERMENT THROUGH DIGNITY, RESPECT, AND ADVOCACY IN OUR COMMUNITY.

VALUES:

- **DIGNITY:** DEFENDING THE VALUE OF EACH INDIVIDUAL IN OUR COMMUNITY.
- **RESPECT:** TRUSTING THE KNOWLEDGE AND EXPERIENCE OF THOSE WE EMPOWER.
- **EMPOWERMENT:** RECOGNIZING STRENGTH AND RESILIENCY, BUILDING CAPACITY.
- **ADVOCACY:** TO ASSIST, SUPPORT AND BE A VOICE FOR THOSE WHO SO NEED.
- **COMMUNITY:** A COHESIVE COMMUNITY IS KEY TO OVERCOMING POVERTY AND HOMELESSNESS.

I am Tyler Gelsinger, and I currently serve as the Executive Director of Carmichael Outreach. My journey with this remarkable organization spans over three years, and I stepped into the role of Executive Director just a few months ago. Reflecting on this past year and the recent couple of months, I am filled with gratitude for the challenges and opportunities they've brought.

This period has underscored the immeasurable worth of community. The city of Regina faced significant challenges in the past year, and I am thankful to say that our dedicated team met these challenges head-on. I extend my heartfelt appreciation to our exceptional staff and volunteers, whose unwavering commitment, passion, and skills are the driving force behind Carmichael's ongoing progress. Your collective dedication will continue to illuminate the path toward a brighter future for Carmichael Outreach.

Next, I wish to extend my thanks to all our partners and supporters who have remained steadfast in their support throughout another year. Your unwavering belief in our mission means the world to us.

In a special note of appreciation, I would like to convey my deep gratitude to the community members who rely on our services. These past couple of years have posed numerous challenges, and your patience and understanding as we navigated through them have been invaluable. We consider ourselves fortunate to serve such remarkable individuals.

As we look ahead to the future, I am genuinely excited about what it holds. Cheers to another year filled with possibilities and opportunities. Thank you to all for your continued support and belief in our mission.

With sincere appreciation,



Tyler Gelsinger
Executive Director
Carmichael Outreach

OUR TEAM

Administration

Our administrative team is a closely-knit trio of dedicated individuals, each playing a pivotal role in the seamless functioning of our organization. At the helm of this team is Tyler Gelsinger, our Executive Director, whose vision and strategic leadership guide our organization towards its mission with unwavering dedication and insight.

Chrysta G., our Development Coordinator, brings a wealth of expertise to the table. Her innovative ideas and meticulous planning drive our organization's growth and sustainability. Chrysta is instrumental in identifying and nurturing partnerships, fundraising opportunities, and strategies that empower us to extend our reach and impact.

Completing this dynamic trio is Helen O., our Finance Assistant. Helen's sharp financial acumen ensures that our organization's fiscal health remains strong. She meticulously manages the budget, financial reports, and keeps a watchful eye on expenditures to guarantee that resources are allocated efficiently, making every dollar count toward our mission's success.

Kitchen

We are incredibly fortunate to have Noma and Carvin as the culinary architects of our establishment. Their tireless efforts and passion for their craft are the secret ingredients that make our dining experience truly exceptional. It's through their dedication that we continue to provide our guests with memorable, delectable meals that leave a lasting impression. We extend our deepest gratitude to them, for we truly could not accomplish all that we do without their expertise and commitment.

Housing & Support

Our dedicated housing team comprises of three invaluable members: Tiffany H., our skilled Housing Coordinator, Tanyce G. a compassionate Intake Worker, Ese E., a Housing Support Worker, and Aaron H., another diligent Housing Support Worker. Together, they form the backbone of our efforts to provide rapid rehousing and essential support services to individuals and families grappling with homelessness.

At the heart of our mission is the unwavering commitment of our entire Housing and Support Team, who tirelessly strive to make a significant impact on the homelessness crisis within our community. Day in and day out, they tirelessly go above and beyond, delivering customized support tailored to the unique and often intricate needs of each client. In the face of adversity, they never shy away from a challenge; instead, they embrace each obstacle with determination and compassion.

Operations

The Operations team is the backbone of our organization, ensuring the seamless functioning of our day-to-day operations. This dedicated group of individuals includes Katlyn R. as our Receptionist, Robin G. as our custodian, Rhonda C. as our cleaner, Ryan L. as the Volunteer Coordinator, and David P. as our Delivery Diver. Their collective efforts and commitment are indispensable to our success, and without them, we would simply be unable to run our day-to-day operations effectively. Their hard work and dedication are the cornerstones of our organization's daily functionality, and we are truly grateful for their invaluable contributions.



PROGRAMMING

Kitchen

The year 2022-2023 marked a significant milestone for our Food Security Programming, as it played a pivotal role in our mission to alleviate food insecurity within our community. Our primary objective is to offer our guests access to wholesome and nutritious meals, and this initiative has been instrumental in addressing this vital issue.

Central to the success of our Food Security Programming are the generous contributions of food donations from our dedicated local partners. These vital partnerships have been the cornerstone of our efforts, and we'd like to extend our gratitude to the following organizations for their unwavering support: Red Lobster, KFC, Olive Garden, Save-On Foods, the Loop Program, Sysco, Ready Bake, Reach, London Drugs, Lakeview Foods, and numerous others. Their consistent and generous donations have been a lifeline for our program, enabling us to fulfill our mission and make a real difference in the lives of those facing food insecurity.

We are immensely thankful for the continued support we've received from these partners not only in the past year but also in the years preceding it. Their commitment to our cause has made it possible for us to tackle food insecurity in our community and provide vital assistance to those in need.



Boutique

Currently, our boutique welcomes around 60 guests each day, allowing us to facilitate connections with approximately 13,000 items every month. These items span a wide range, from warm winter coats to breezy shorts, ensuring that our guests have access to clothing suitable for any season. However, the boutique serves an even more critical function by providing essential hygiene products, diapers, and milk to those in need.

This indispensable service wouldn't be feasible without the generous support of our community. We are incredibly fortunate to have hundreds of community members who choose to donate items to our cause. Their selfless contributions make it possible for us to continue our mission of providing not just clothing but also crucial essentials to those who depend on our assistance. We cannot emphasize enough how grateful we are for this overwhelming support, as it is the driving force behind our efforts to make a positive impact on the lives of those we serve.

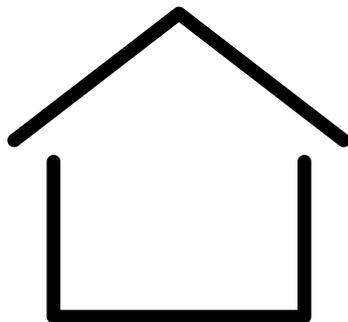


PROGRAMMING

Housing & Support

Our dedicated housing team is involved in a wide array of activities aimed at addressing homelessness and providing essential support to our clients. These activities include:

1. **Weekly Housing List:** Our team develops and regularly publishes a comprehensive housing list, ensuring that our clients have access to the latest housing options.
2. **Housing Assistance:** We assist clients in their quest to secure suitable housing, offering guidance and support throughout the process.
3. **Move-In Support:** When clients successfully find housing, we provide practical assistance to help them transition into their new homes smoothly.
4. **Home Essential Items:** We aid clients in locating and obtaining necessary items for their homes, including bedding, dishes, and other essential household items.
5. **Advocacy for Clients:** Our team advocates on behalf of our clients, helping them navigate complex housing and social service systems, and ensuring their voices are heard.
6. **Emergency Hampers:** We provide emergency hampers to clients facing immediate food insecurity, offering vital support during challenging times.
7. **Wellness Checks:** We conduct wellness checks to ensure our clients' health and safety, offering peace of mind and assistance when needed.
8. **Follow-Up Support:** We offer ongoing support to clients to help them maintain housing stability and address any issues that may arise.



Our Rapid-Rehousing & Support program plays a pivotal role in realizing our mission to both prevent and alleviate homelessness within our community. We collaborate closely with individuals who are currently facing or are at risk of experiencing homelessness. Our foremost objective is to assist them in identifying and maintaining suitable, affordable housing. While this task may appear straightforward, it often involves navigating complex challenges. Nevertheless, our dedicated housing team is unwavering in their commitment to engaging with clients on their terms and customizing their support to address their distinct needs.

The primary source of funding for this program is derived from the Federal Government's Reaching Homes (RH) Strategy. This substantial financial support allows us to continue our vital work in the community and create a meaningful impact by reducing homelessness, while simultaneously equipping individuals with the resources and guidance they require to build stable, fulfilling lives.

Our comprehensive approach to this initiative, bolstered by the generosity of our supporters, empowers us to make a substantial difference in our community. Together, we are reducing homelessness and delivering the essential support that enables individuals to embark on a path toward stable and rewarding lives.

PROGRAMMING

Harm Reduction

We are delighted to announce the continuation of our ongoing partnerships with 4 Directions, APSS, and the Omega Nurses, as we remain dedicated to hosting a wide range of harm reduction and prevention initiatives on our premises. Our commitment to the health and well-being of our community remains unwavering, and we are proud to offer on-site services that cover various aspects of health and safety.

At our facility, we provide the following essential services:

COVID-19 Testing: In our ongoing effort to combat the COVID-19 pandemic, we are pleased to offer on-site testing for the virus. Our experienced staff ensures a safe and efficient testing process for our community members.

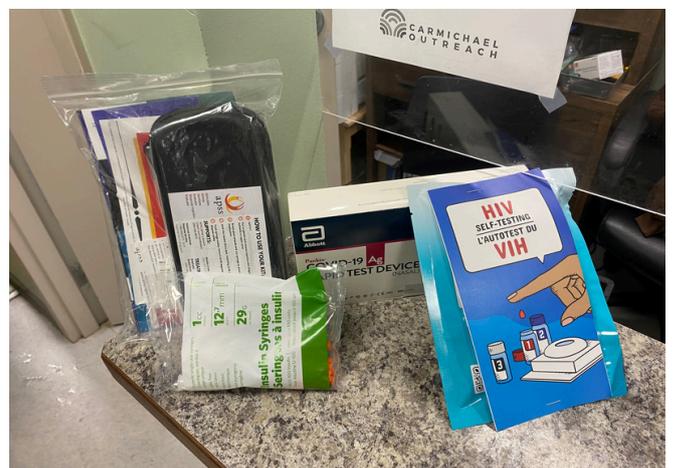
COVID-19 Vaccinations: We continue to provide access to COVID-19 vaccinations, supporting public health efforts to achieve widespread vaccination and build immunity against the virus.

Influenza Vaccinations: As part of our commitment to seasonal health, we offer influenza vaccinations to help prevent the spread of the flu and protect the health of our community.

Street Project: Operates the needle exchange program and Needle Drop Box locations; for injection drug users. Provides condoms, lube, sharps containers, sterile water, ties, and filters.

Naloxone Kits: We understand the importance of harm reduction and offer Naloxone kits, a vital tool in reversing opioid overdoses. These kits save lives and play a crucial role in our harm reduction strategy.

HIV Testing Kits (New): We are proud to introduce HIV testing kits as part of our services. Regular HIV testing is crucial for early detection and treatment, and our new offering underscores our commitment to comprehensive health care.

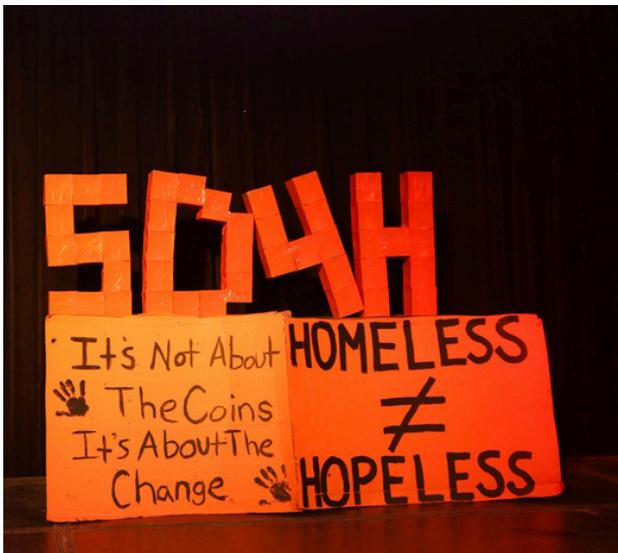


FUNDRAISING

"Play With Your Food" was an unforgettable highlight of this year, and we are immensely grateful to each and every person who contributed to its success, whether through donations, purchasing raffle tickets, or participating in the event. We extend our heartfelt thanks to all of you for making it such a remarkable experience.



over
\$45,486
from Play With
Your Food



We'd like to shine a spotlight on the remarkable efforts at the University of Regina, particularly the Hill Business Students Society, and their annual "5 Days for the Homeless Campaign." This outstanding achievement is a testament to their resilience and determination to address the issue of homelessness. Their efforts serve as an inspiration to us all and reinforce the idea that compassion and social responsibility can thrive, even in challenging times. We extend our heartfelt gratitude to the Hill Business Students Society and the entire 5 Days team for their unwavering dedication and for setting an example of proactive and meaningful community engagement.

Carmichael Outreach extends its heartfelt gratitude to our exceptional fundraising partners. Throughout the year, our fundraising events and collaborations with partners play a pivotal role in supporting our mission. A portion of our total revenue is generated through these initiatives, and they are instrumental in ensuring the continued success of our programs within the community.

Our commitment to providing essential services and programs to those in need relies heavily on the generosity and dedication of our fundraising partners. These vital funds enable us to not only sustain our current operations but also expand our outreach efforts, ensuring that we can make a lasting and positive impact on the lives of individuals in our community.

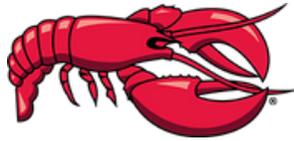
We deeply appreciate the unwavering support of our fundraising partners, as they stand with us in our mission to create a brighter and more inclusive future for our community. Together, we can work towards a stronger and more prosperous community for all.

over
\$162,735
from Christmas
Appeal donations

almost
\$701,167
in general
donations

over
\$355,945
in various grants

PARTNERS



HARVARD MEDIA
— A HILL COMPANY —



City of Regina

